# DR. JOHANN N. GIERTZ

johann.giertz@gmail.com

Born: 20.02.1991

#### **ACADEMIC EXPERIENCE**

**ALFAISAL UNIVERSITY**, Riyadh, Saudi Arabia August 2024 - Present Senior Lecturer at the College of Business

#### **UNIVERSITY OF GOETTINGEN**, Goettingen, Germany

September 2021 - June 2022 Research Associate at the Chair of Marketing and Innovation Management

#### **UNIVERSITY OF GOETTINGEN**, Goettingen, Germany

February 2019 - August 2021 Research Associate at the Chair of Digital Marketing

#### **EDUCATION**

**Ph.D. in Marketing** (summa cum laude) **UNIVERSITY OF GOETTINGEN**, Goettingen, Germany February 2019 - May 2022

**Dissertation:** "My Friend, the Content Creator: Consequences of Parasocial Relationships for Engagement in Emerging Social Media"

Committee: Welf H. Weiger, Simon Trang, Yasemin Boztuğ,

## Master of Science (M.Sc.) in Marketing and E-Business **UNIVERSITY OF GOETTINGEN**, Goettingen, Germany

March 2016 - January 2019

**Thesis:** "A Streamer's Stream: An Empirical Study on the Success

Factors of Stream on Twitch"

## **Exchange Program IÉSEG SCHOOL OF MANAGEMENT**, Lille, France

August 2013 - January 2014

**Specialization:** Marketing & Customer Relationship Management

## Bachelor of Science (B.Sc.) in Business Administration (Marketing Track)

October 2011 - August 2015

Thesis: "The Influence of Mobile Services on Purchase Behaviour in Retailing: An Analysis of Application Fields and Success Factors"



#### **LANGUAGES**

German - First Language English - Fluently spoken and written **Latin** - Latin proficiency certificate ("Großes Latinum") French - Basic level

#### **SOFTWARE**

**MS Office** -Advanced Stata - Expert **SPSS** - Advanced **Python** - Basic R - Basic Adobe Premiere Pro -Advanced Adobe After Effects – Basic

#### PRIMARY RESEARCH INTERESTS

Immersive technologies such as social live-streaming, influencer marketing, ephemeral content, innovative media, synchronous customer engagement

## **JOURNAL PUBLICATIONS**

The Invisible Leash: When Human Brands Hijack Corporate Brands' Consumer Relationships, in: Journal of Service Management, Vol. 33 No. 3, 2022 (with L.D. Hollebeek, W.H. Weiger, and M. Hammerschmidt), own role: first author, Impact Factor: 11.77, VHB B, ABS 2

Content- Versus Community-Focus in Live Streaming Services: How to Drive Engagement in Synchronous Social Media, in: Journal of Service Management, Vol. 33, No. 1, 2022 (with W.H. Weiger, M. Törhönen, and J. Hamari), own role: first author, Impact Factor: 11.77, VHB B, ABS 2

Video Content Streamers: The New Wave of Digital Entrepreneurship? A Review of Extant Corpus and Research

**Agenda**, in: Electronic Commerce Research and Applications, Vol. 46, 2021 (with M. Törhönen, W.H. Weiger, and J. Hamari), own role: second author, Impact Factor: 3.82, VHB C, ABS 2

#### **WORK IN PROGRESS**

Blurred Lines? Disentangling the Roles of Consumers'
Influencer and Brand Engagement for Enhancing Brand
Outcomes (with W.H. Weiger, M. Hammerschmidt, and L.D.
Hollebeek), Status: under 2<sup>nd</sup> round review in Journal of Business
Research, Impact Factor: 11.06, VHB B, ABS 3

Content vs. Brand Focus in Influencer Marketing (with W.H. Weiger, M. Hammerschmidt), Status: data analysis. Target journal: Journal of the Academy of Marketing Science, Impact Factor: 18.2, VHB A, ABS 4\*

#### CONFERENCE POCEEDINGS

A Streamer's Stream: The What and How of Successful Social Live Streaming, in: 2020 AMA Winter Academic Conference Proceedings, San Diego, CA, USA, 2020 (with W. H. Weiger, M. Törhönen, I. Hamari).

#### **PERSONAL INTERESTS**

Professional Music - Bass player, Production, Marketing, Management Podcasting and Twitch Streaming – Content Creation, Production, Marketing, Management

#### Understanding the What and How of Successful Social Live

**Streaming**, in: 2020 GAMIFIN Conference Proceedings, Levi, Finland, 2020 (with W. H. Weiger, M. Törhönen, J. Hamari).

#### **TEACHING AND MENTORING**

#### **Postgraduate Level**

Coordinator and Lecturer for "Digital Marketing" (English course) (2019 – 2022, most recent evaluation: 6.3/7, n = 6).

## Supervisor and committee member for 10 master's theses (2019

- 2022, not evaluated).

## Administrator/coordinator/supervisor, Marketing Project

Seminar (small group master's

level course where 5-10 students do a scientific consulting project for a firm), (2019 - 2022, most recent evaluation: 6.6/7, n = 5).

## **Undergraduate Level**

**Supervisor and committee member for 2 bachelor's theses** (2019 – 2022, not evaluated).

## SERVICES TO THE UNIVERSITY OF GOETTINGEN

Committee member for incoming students in the "Marketing und E-Business" Master's program

(2020 - 2022)

Creation of "Stata Guide" for postgraduate students to better understand and work with statistics software "Stata" to analyze data sets

(2021 - 2022)

## **PRACTICAL EXPERIENCE**

**LE GOLD,** Flensburg & Bremen, Germany December 2022 – August 2024 Co-Founder of LE GOLD, Sustainable Fashion & Apparel **Tasks:** Management, Marketing, Finance, Procurement

#### **EPROFESSIONAL, Hamburg, Germany**

August 2015 - March 2016

Intern at Key Account Management

Tasks: Campaign Analysis, Reporting, Channel Management

AIRBUS, Bremen, Germany

January 2014 - April 2014

Intern at Plant Program Management

**Tasks:** Reporting, Process Management

#### ARDEEN CHESHIRE HOME, Shillelagh, Ireland

September 2010 - August 2011

Voluntary social year at Ardeen Cheshire Home

Tasks: Supporting handicapped residents in everyday life

## **CONSULTING PROJECTS**

**LOOKFAMED**, Goettingen, Germany **Project:** "Content Characteristics"

Tasks: Management & Coordination, Design & Analysis of Empirical

Studies

Octobre 2020 - April 2021

Project Lead in the scientific consulting project for LOOKFAMED with the University of Goettingen for analyzing and identifying content

characteristics to predict influencers' success

#### **EDEKA GROUP**, Hamburg, Germany

Project: "Genuss+"

Tasks: Management & Coordination, Design & Analysis of Empirical

Studies

March 2019 - November 2019

Project Co-Lead in the cooperation of EDEKA Group and University of Goettingen for developing gamified features for and enhancing the app for EDEKA's Loyalty Program "Genuss+ App"