

Dr. Mohammed Kafaji

Director of Quality Assurance and Accreditation

Summary:

Dr. Kafaji has a PhD in engineering, MSc in simulation and BSc with 25 years of work experience in education, research and consultancy gained from serving various roles in leadership and management across the United Kingdom and the Middle-East. His areas of expertise and research include Project/Program/Portfolio Management, Technology adoption and governance, Project Management Office, Management Information Systems, System Analysis, Business Continuity Management, and Business Performance and Entrepreneurial. In addition to teaching undergraduate and postgraduate courses, Dr. Kafaji supervised 35 MBA students and conducted specialized research that resulted in publishing over 55 papers (see below list of recent publications). Dr. Kafaji has strong consultancy experience from working for two of the big-four firms; Ernst & Young and KPMG. These roles gave Dr. Kafaji hands-on experience in business development, innovation, performance, leadership, and strategy development. Furthermore these experiences helped to enrich his teaching by blending the students' learning experience with industry and market best-practices. The ability to integrate people, process, and technology to drive change in strategic alignment with the business goals and objectives was the driving characteristic of his management approach. Dr. Kafaji has strong mathematical and analytical capabilities that are crucially important in conducting valuable research and delivering consultancy services. In last six years Dr. Kafaji led crucial projects by the world economic forums to analysis and quantify the competitiveness indices for the Kingdom of Saudi Arabia. He is an active member of the Project Management Institute (PMI) and the Information Systems Audit and Control Association (ISACA).



Academic Training/Qualifications:

Ph.D	1998	University of Sheffield, UK
M.Sc	1989	University of Dundee, UK
B.Sc	1986	AlMustansiriah University, Iraq

Professional Certifications:

ISO31000	2016	Principles and guidelines on risk management.
Lean Six Sigma (Green Belt)	2013	Lean tools to increase values to customers and reduce inefficiencies & Six Sigma approaches to help companies improve their processes and increase efficiencies.
PMP	2012	Initiating Process Group; Planning Process Group; Executing Process Group; Monitoring and Controlling Process Group; and Closing Process Group
ITIL	2006	Information Technology Infrastructure Library; IT Service Support, Service Delivery, and Security Management
IT Project+	2004	Certified CompTIA IT Project Manager; Initiation, Scope Definition, Planning, Execution, Control, Coordination, Closure, Acceptance and Support
CISA	2003	Certified Information System Auditor; Planning, Audit Process, Operations, Assets, Business Continuity, Development, Implementation, Acquisition, Evaluation, and Risks
OCP	2003	Oracle Certified Professional (Oracle 8i DBA Track); SQL, PL/SQL, Architecture/Administration, Backup and Recovery, Performance Tuning, and Network Administration
MCP	1999	Microsoft Certified Professional; Installing, Configuring, and Administering Windows Client/Server

Academic and Consultancy Positions:

Assistant Professor	2010-Date	Alfaisal University
Technology Director	2007- 2010	Alfaisal University
Senior Manager	2005 - 2007	KPMG Saudi Arabia
Director	2004 - 2005	MAK IT Audit, UK
Senior Manager	2003 - 2004	Ernst & Young, Middle-East
Senior Lecturer	1999 - 2003	Banking and Technical Institute, Gulf Cooperation Council
Research Associate	1992 - 1999	University of Sheffield, UK

Selection of Taught Courses: Managing Strategic Business Projects, Business Analytics & Risk Management, Managing Strategic Healthcare Initiatives, Medical Informatics, Management Information Systems, Project Management Tools and Techniques, Operations Management, Quantitative Methods for Project Management, Project Management Approach for Organizational Change, Business Continuity Management, E-Commerce, System Analysis, Relational Databases, Technology Audit and Risks

Research and Selected Publications: Published over 58 articles since 1991; 24 are referred papers published in mostly class A international journals. Since then my work was cited over 500 times (as per Google Scholar). Below are recent publications and submitted papers while working for Alfaisal University.

List of Selected Papers (Only Alfaisal University publications are listed from over 58 published papers):

1. Kafaji, M. A. (2018a) The Perceived Benefits of Accreditation on Students' Performance: Case of Private Business Schools, submitted for publication.
2. Kafaji, M. A. (2018b) Capacity to Innovate as Driver for Innovation-Enhance Growth, submitted for publication.
3. Kafaji, M. A. (2018c) Does Capacity to Innovate Driver Innovation-Enhance Growth: Case of Saudi Arabia, Sustainable Solutions for Growth (SSG), Wroclaw, Poland, 17-18 Sept 2018.
4. Kafaji, M. A. (2018c) To What Extent do Quality of Education and Quality of Research Influence the Adoption of ICT by Companies?, International Journal of Innovation and Technology Management, Vol. 15, No. 01, p185.
5. Kafaji, M. A. (2017a) Linking Trends of Executive Opinions on Innovation-Driven Initiatives to Company Growth, International Journal of Applied Business and Economic Research, 15(3), pp. 91-100.
6. Kafaji, M.A., AlOtaibi, A.H., and Alforih A.A., (2017b) EoS for Saudi Arabia, Global Competitiveness Report, World Economic Forum, page 252. <http://www3.weforum.org/docs/GCR2017-2018/05FullReport/TheGlobalCompetitivenessReport2017%E2%80%932018.pdf>.
7. Kafaji, M., Eldin, N.S., and Obeidatb, A., (2017c) Soft-Skills Mediation between Procrastination and Academic Performance for Medical Students, The 8th International Conference on Language, Innovation, Culture and Education, London.
8. Kafaji, M.A. (2017d) The Perceived Benefits of Accreditation and the Students' Performance Measure: Case of Private Business School in Saudi Arabia, AACSB, Jeddah-KSA.
9. Kafaji, M. A. (2017e) Linking Trends of Executive Opinions on Innovation-Driven Initiatives to Company Growth, International Journal of Applied Business and Economic Research, 15(3), 91-100.
10. Kafaji, M.A., AlOtaibi, A.H., and Alforih A.A., (2017f). EoS for Saudi Arabia, Global Competitiveness Report, World Economic Forum, page 252, <http://www3.weforum.org/docs/GCR2017-2018/05FullReport/TheGlobalCompetitivenessReport2017%E2%80%932018.pdf>.
11. Kafaji, M.A. (2016) Global Competitiveness Report, World Economic Forum, page ix and page 310, see: <http://www3.weforum.org/docs/GCR2016-2017/05FullReport/TheGlobalCompetitivenessReport2016->

12. Kafaji, M.A., Eldin, N.A.S., and Obeidat, A. (2016). Students' Procrastination Impact on Academic Performance at Medical Schools, SIMEC conference, Alfaisal University, KSA.
13. Kafaji, M.A. (2015) Global Competitiveness Report, World Economic Forum, page ix and page 310, see: http://www3.weforum.org/docs/gcr/2015-2016/Global_Competitiveness_Report_2015-2016.pdf
14. Kafaji, M. (2014a). 'Impact of Graduates' Quality of Education and Research on ICT Adoption at Workplace'. World Academy of Science, Engineering and Technology, International Science Index, Knowledge and Innovation Engineering, 2(1), 144.
15. Kafaji, M.A. (2014b) Global Competitiveness Report, World Economic Forum, page ix and page 324, see: http://www3.weforum.org/docs/WEF_GlobalCompetitivenessReport_2014-15.pdf
16. Kafaji M.A. and Santa R. (2014c). The Extent Quality of Service Affects End-User Satisfaction: A Case of E-Government Operational Model, 21st International Annual EurOMA Conference- Italy 20-25 June 2014.
17. Kafaji, M.A. (2013a) Global Competitiveness Report, World Economic Forum, page ix & page 330, see: http://www3.weforum.org/docs/WEF_GlobalCompetitivenessReport_2013-14.pdf
18. Kafaji M.A. (2013b) Evaluating the Roll of Quality of Service as a Mediator on User Satisfaction in E-Government Applications, Problems of Management in the 21st Century, 8(8), 55-65.
19. Kafaji M.A. (2012) A Practical Approach to Implement Education Technologies in New Universities, Oriental Journal of Computer Science and Technology, 5 (1), 01-08.
20. Santa R., Kafaji M. and Ferrer M. (2012) The impact of service quality on the improvement of operational performance in the public sector, the 19th EUROMA –European Operations Management Association – Annual conference. July 2-4, Amsterdam.
21. Kafaji, M. (2011) Adopting Educational Technologies: A practical Approach for Newly Established Universities, Presented at First International Conference on Emerging Research Paradigms in Business and Social Sciences, Middlesex University, Dubai, November 2011.